BUREAU OF INDIAN STANDARDS

AGENDA

Committee	*Meeting No.*	*Day, Date and Time*	*Venue*
Travel, Tourism and Hospitality Related Services Sectional Committee SSD 02	**19th Meeting**	**27 June 2024**	**Virtual Meeting**

Chairman: Dr. G. Sundaram, IAS (Retd)   **Member Secretary: Shri Darpan Chalia**
Scientist C, BIS

ITEM 0   GENERAL

0.1   Welcome Remarks by Shri Darpan Chalia, Sc.-C & Member Secretary, BIS.

0.2   Opening Remarks by Dr. G. Sundaram, Chairman, SSD 02.

ITEM 1   CONFIRMATION OF THE MINUTES OF THE LAST MEETING

The minutes of the 18th Meeting of the Travel, Tourism and Hospitality Related Services Sectional Committee, SSD 02 which was held on 07 March 2024 were circulated vide email dated 27 March 2024. No comments have been received till date

The Committee may kindly CONFIRM the MINUTES as circulated.

ITEM 2   SCOPE & COMPOSITION OF TRAVEL TOURISM AND HOSPITALITY RELATED SERVICES SECTIONAL COMMITTEE, SSD 02 AND ITS SUBCOMMITTEES AND PANELS

2.1   The present scope and composition of the Travel, Tourism, and Hospitality Related Services Sectional Committee, SSD 02 along with the participation status in the last three meetings is given at **Annex-A** *(Page no. 12-15).*

The committee may kindly NOTE.

2.2   The following Subcommittees, Panels and Working Groups are functioning under SSD 02:
   a) Subcommittee on Adventure Tourism, SSD 2:1.
   b) Subcommittee on Sustainable Tourism, SSD 2:2.
   c) Subcommittee on Transportation Services, SSD 2:3.
   d) Subcommittee on Accommodation Services, SSD 2:4.
   e) Subcommittee on Catering Services, SSD 2:5.
   f) Panel for MICE Sector, SSD 2/P1.
   g) Panel for Preparation of Strategy and Roadmap document for Standardization in Tourism Sector, SSD 02/P-2.

h) Panel on Online accommodation booking platforms- Information for the Customers, SSD 02:4/P1.

i) Panel on Diving Services, SSD 02:1/P1.

j) Working group for Cruise Tourism, WG01.

k) Working group for Destination Management Organization, WG02.

The present scope and composition of the Subcommittees from **S. No. a)** to **e),** Panels from **S. No. f) to i)** and working groups **j) & k)** are given in **Annex – B** (Page No. 16-26).

The committee may **REVIEW** *the Composition.*

2.3 Since the last meeting, the following organizations have sent their nominations/changed their nomination(s):

S. No.	Organization	Sectional Committee/ Subcommittee/ Panel	Name of the Representative		Remarks, if any
			From	**To**	
1.	Federation of Hotel & Restaurant Association of India (FHRAI), New Delhi	Sectional Committee	-	Shri Arun Kumar Singh *(Alternate Member)*	Alternate member updated
2.	Travel Agents Association of India (TAAI), New Delhi	Sectional Committee	-	Shri Kulvinder Singh Kohli *(Alternate Member)*	Alternate member updated
3.	Indian Convention Promotion Bureau, New Delhi	Panel for MICE Sector, SSD 02/P1	Shri Girish Kwatra (Alternate member)	Shri Chander Mansharamani, (Alternate member)	Alternate member changed, membership updated
4.	Outlook Responsible Tourism Initiative & others	Subcommittee on Sustainable Tourism, SSD 2:2	-	Ms. Soity Banerjee, Consultant Editor	New nomination received
5.	Incentive Conference & Event Management	Panel for MICE Sector, SSD 02/P1	-	Shri Naveen Rizvi, Executive Director	New nomination received
6.	In Personal Capacity	Subcommittee on Transportation Services, SSD 2:3	-	Shri Aditya Loomba Jt. Managing Director	New nomination received

The committee may kindly **NOTE**.

2.4 In the last meeting, the committee decided to co-opt the organization for inclusion in the Sectional committee. In this regard, an email has been sent for obtaining nomination but nominations are still awaited.

S. No.	Organization Name
1.	Atal Bihari Vajpayee Institute of Mountaineering & Allied Sports, Himachal Pradesh.
2.	Sainik School Society, Arunachal Pradesh.
3.	The National Institute of Mountaineering and Adventure Sports, Dirang, Arunachal Pradesh.
4.	Indian Himalayan Centre for Adventure and Ecotourism, Sikkim
5.	Nehru Institute of Mountaineering, Uttarkashi.
6.	Himalayan Mountaineering Institute, Darjeeling.
7.	Department of Tourism, Government of Kerala.
8.	Department of Tourism, Government of Rajasthan.
9.	Department of Tourism, Government of Gujarat.

The committee may kindly NOTE.

2.5 A co-option request from Smt. Jyoti Kumar Chandel, Birla Institute of Technology, Mesra, Ranchi has been received through BIS portal into the Travel, Tourism, and Hospitality Related Services Sectional Committee, SSD 02.

Curriculum vitae of the member is separately attached at **Annex – C** for reference.

The Committee may kindly DISCUSS and DECIDE co-option in the committee.

ITEM 3   BIS NEW PROCESS REFORMS IN STANDARDS FORMULATION

3.1 BIS has taken various process reforms in the field of standardization, and it is crucial for all the members of the Technical Committee to have a comprehensive understanding of these new reforms. With regards to that, the signed copy of Declaration Form is requested from the members, which is an instrument of remembrance and has no legal binding. A letter from DG, BIS has been sent to all the committee members as well.

3.2 An Efficiency Index of Sectional Committee has been published on BIS portal for comparative assessment of various Sectional Committees which is based on 6 KPIs currently. These are:

    a) % of Meetings Held
    b) Meetings Attendance %
    c) Published Standards - Timeframe %
    d) Reviews Completed %
    e) Inactive Members Removed %
    f) Comments on P-drafts %

The committee may kindly NOTE.

ITEM 4   TECHNICAL WORK PROGRAMME OF THE COMMITTEE, SSD 02

4.1   The following Indian Standards have been published under Travel, Tourism and Hospitality Related Services Sectional Committee SSD 02 is placed separately as **Annex – D** *(Page no. 27-28).*

*The committee may kindly **NOTE**.*

ITEM 5   DRAFT DOCUMENT UNDER DEVELOPMENT

5.1   The draft document "SSD 02 (21457) - Organization of Exhibitions – Requirements" was circulated in 2023 as P-draft among the members of SSD 02. In the last meeting of Sectional Committee, SSD 02, Committee decided to discuss this document within the panel SSD 02/P1for conducting R&D on the subject. Further, on the recommendation of Shri Sooraj Dhawan, Convener, SSD 02/P1, that sufficient literature and expertize is available on the subject in the panel, the committee decided not to conduct R&D on the subject at the moment and panel may review the existing document.

5.2   The P-draft on Organization of Exhibitions – Requirements" has been reviewed by BIS and substantial modification were done on the document. The modified document is separately attached at **Annex – E** which was also **s**hared with the panel (SSD 02/P1) via mail dated 10 June 2024 to provide comments/inputs. The inputs received from Shri Naveen Rizvi on the modified document received and attached at **Annex – F** *(Page No. 29).*

*The committee may kindly **DELIBRATE** and **DECIDE** on dropping the initial draft and recirculate the modified document as P- draft within the Committee.*

ITEM 6   NEW SUBJECT FOR STANDARDIZATION OF ISO STANDARDS

6.1   BIS has actively participated in the meetings of working group of ISO/TC 228 and contributed to the formulation of following ISO documents, which are currently at the DIS stage:

S. No.	Document number	Title	Committee Contribution
1.	ISO/DIS 14785	Tourism and related services — Tourist information services — Requirements and recommendations regarding tourism reception services	BIS has submitted 21 comments on the document which were incorporated in the document.
2.	ISO/DIS 11956	Adventure tourism — Cyclotourism — Requirements and recommendations	BIS has submitted 04 comments through ballot which were incorporated in the document.
3.	ISO/DIS 18060	Sustainable Tourism - Indicators for organizations in the tourism value chain - Requirements and guidance for use	BIS submitted the 14 comments on the draft standard 'ISO/DIS 18060: Sustainable Tourism — Indicators for organizations in the tourism value chain — Requirements and guidance

			for use' which were included in the discussions.
4.	ISO/DIS 25639-1 (Ed 2)	Exhibitions, Shows, Fairs, and Conventions — Part 1: Vocabulary	BIS has submitted 41 comments on the document ISO/DIS 25639-1 (Ed 2) - Exhibitions, shows, fairs, and conventions — Part 1: Vocabulary.

*The committee may **DISCUSS** and **DECIDE** to consider adopting as Indian Standards after finalization by ISO Technical Committee.*

ITEM 7   REVIEW OF PUBLISHED INDIAN STANDARDS

7.1   Indian standards are required to undergo periodic review at least once in five years from the month/year of their publication/reaffirmation. While reviewing the standard, the committee has four options available:

   a) reaffirmation with continuing current version of the standard without change;
   b) reaffirmation with decision to review standard;
   c) issue of amendment or revision of the standard after review;
   d) withdrawal of standard with reasons/justification that the standard is no longer needed.

7.2   The below mentioned Indian standard was due for review (Copy of standard attached):

S. No.	IS No. & Year	Title	Reaffirmation Month & Year
1.	IS/ISO 13009: 2015	Tourism and Related Services - Requirements and Recommendations for Beach Operation	May 2024

In this regard, an email was circulated on 29 May 2024 among all the members of the sectional committee for considering approval of the reaffirmation of the above mentioned standard. No comments were received from the members of the Sectional Committee, SSD 02. Therefore, the standard had been taken for reaffirmation without any modifications with the approval of the Chairperson.

7.3   It is informed that ISO/TC 228 has reviewed ISO 13009: 2015, however, no change has been done after the review and reaffirmed the existing version of standard. However, the committee may consider, if needed, to review this adopted Indian standard (IS/ISO 13009) and the Action Research Project may be given to the expert of the committee for review and recommendations.

*The committee may kindly **DELIBRATE** and **DECIDE**.*

ITEM 8 INTERNATIONAL ACTIVITIES

8.1 Ballots casted and due for voting

8.1.1 BIS has regularly been giving its comments on various issues including the documents through voting on ballots. The list of ballots issued by ISO/TC 228 since 18th meeting of SSD 02 on which votes were casted by India are listed below:

S. No.	ISO/TC Committee	Title
1.	ISO/TC 228	DRC 254/2024 Disbandment of Working Group 11 Bareboat Charters and withdrawal of ISO/AWI 20767 Tourism and related services – Bareboat Charter – Static boat charter
2.	ISO/TC 228	ISO/DIS 25639-1 (Ed 2) - Exhibitions, shows, fairs and conventions — Part 1: Vocabulary
3.	ISO/TC 228	ISO/AWI PAS 24969 - Contingency plan for infection prevention and control (IPC) in exhibition industry
4.	ISO/TC 228	WG Consultation on a potential proposal with tentative title of "Performances in tourism site - Service requirements and recommendations"
5.	ISO/TC 228	ISO/FDIS 18725 - Tourism and related services — Yacht harbours and drystacks — Requirements for clean harbours and active biodiversity harbours
6.	ISO/TC 228	Consultation on potential proposal of mountain tourism information service
7.	ISO/TC 228	Consultation on potential Technical Report proposal of Tourism and related services-Staff Training of Tourist Information Services-Case studies
8.	ISO/TC 228	Consultation on potential proposal of "Tourist and related services- Tourist information services-Requirements for Mountain Tourism"
9.	ISO/TC 228	ISO/DIS 18060 – Sustainable Tourism — Indicators for organizations in the tourism value chain — Requirements and guidance for use

The Committee may kindly **NOTE.**

8.1.2 The following ballots issued by ISO/TC 228 are pending for voting by India (circulated amongst members):

S. No.	ISO/TC Committee	Title	Last date for Comment
1.	ISO/TC 228	ISO/AWI 18983– Guidelines for hybrid meeting service	20 June 2024
2.	ISO/TC 228	ISO/PAS 5643:2021 - Tourism and related services — Requirements and guidelines to reduce the spread of Covid-19 in the tourism industry	19 August 2024
3.	ISO/TC 228	ISO 21103:2014 (vers 2) - Adventure tourism — Information for participants	19 August 2024
4.	ISO/TC 228	ISO 24801-1:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of	19 August 2024

		recreational scuba divers — Part 1: Level 1 — supervised diver	
5.	ISO/TC 228	ISO 24801-2:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of recreational scuba divers — Part 2: Level 2 — Autonomous diver	19 August 2024
6.	ISO/TC 228	ISO 24801-3:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of recreational scuba divers — Part 3: Level 3 — Dive leader	19 August 2024
7.	ISO/TC 228	ISO 24802-1:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of scuba instructors — Part 1: Level 1	19 August 2024
8.	ISO/TC 228	ISO 24802-2:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of scuba instructors — Part 2: Level 2	19 August 2024

*The committee may kindly provide **INPUTS** on above ballots for casting **VOTE** timely to put up India's point of view on these documents.*

8.2   Meetings of ISO/TC 228 since last Sectional Committee meeting:

8.2.1   The 19th plenary of ISO/TC 228 – Tourism and Related Services & it's working group meetings at Marseille; France was held from **03-07 June 2024**. The meeting was attended by the following Indian delegates:

S. No.	Representative Name	Meeting Attended	Mode
1.	Shri Darpan Chalia, Scientist – C/Deputy Director, Member Secretary of NMC (SSD 02)	Plenary ISO/TC 228/WG 03 ISO/TC 228/WG 07	Physical
2.	Dr. Anshu Singh, HoD, Management, IHM Pusa	Plenary ISO/TC 228/WG 15	Physical
3.	Shri Nirat Bhatt, Hon. Treasurer, ATOAI	Plenary ISO/TC 228/WG 07	Virtual

The detailed report of the participation in the meeting is separately attached as **Annex – G.**

*The committee may kindly **NOTE.***

8.2.2   Participation of Indian delegation in the Plenary of ISO/TC 228 and its working group meetings since last Sectional Committee meeting:

S. No.	Meeting no. and WG Name	Date of Meeting	Attended by	Inputs provided by India in the ISO WG meetings

1.	15th meeting of ISO/TC 228/WG 3 - Tourist information and reception services	20 March 2024	Shri Darpan Chalia, Scientist – C/Member Secretary, SSD 02	During the meeting, discussions were held on the comments from the DIS Ballot on the document **'ISO/DIS 14785 - Tourism and related services — Tourist information services — Requirements and recommendations'**. The remaining comments from the last meeting of ISO/TC 228 WG03 - Tourist information and reception services were also discussed, and out of the 06 comments provided by BIS, 04 were accepted and incorporated in the document. Additionally, an overview of a potential new proposal on ***'Tourism and related services — Tourist information services — Requirements and recommendations for Mountain Tourism'*** was provided. The working group, WG03 - Tourist Information and Reception Services decided to discuss the new project in the next meeting.
2.	10th meeting of ISO/TC 228/WG 20 – Exhibitions and Events	07 May 2024	a) Shri Sooraj Dhawan, President, IEIA. b) Ms. Nidhi Sharma, Executive Director, IEIA. c) Shri Scientist – C/Darpan Chalia, Member Secretary, SSD 02	During the meeting, the Indian delegation closely observed the discussion on the document ***'ISO/WD PAS 24969 – Contingency plan for infection prevention and control (IPC) in the exhibition industry'*** for providing the valuable inputs on subsequent ballots on the document.

3.	11th meeting of ISO/TC 228/WG 20 – Exhibitions and Events	14 May 2024	a) Shri Sooraj Dhawan, President, IEIA. b) Ms. Nidhi Sharma, Executive Director, IEIA. c) Shri Darpan Chalia, Scientist – C/Member Secretary, SSD 02	During the meeting discussions were held on the comments on the DIS document '*ISO/DIS 25639-1 (Ed 2) - Exhibitions, shows, fairs, and conventions — Part 1: Vocabulary*'. A total of 41 comments/inputs were prepared by BIS, India on the document and almost all the comments were accepted and incorporated in the document.
4.	ISO/TC 228/ WG 03 – Tourist Information and Reception Services	05 June 2024	**a)** Shri Darpan Chalia, Scientist – C/Member Secretary, SSD 02	BIS has submitted 21 comments on the document which were already incorporated in the document. The working group, WG03 decided to forward this document for FDIS stage.
5.	ISO/TC 228/WG 07 – Adventure Tourism	05 June & 06 June 2024	**a)** Shri Darpan Chalia, Scientist – C/Member Secretary, SSD 02 **b)** Shri Nirat Bhatt, Hon. Treasurer, ATOAI	During the meeting, Shri Nirat Bhatt, an expert in aerial adventure activities expressed interest in participating in the preparation of initial draft for the zip line (aerial adventure) standard. The working group has created a dedicated WhatsApp group for this task, and Shri Nirat Bhatt will be added to it.
6.	ISO/TC 228/WG 15- Accommodation	05 June & 06 June 2024	a) Dr. Anshu Singh, Head of Department, Management, IHM, Pusa.	Dr. Anshu Singh, HoD, Management, IHM Pusa represented BIS, India in the working group, WG15. BIS has prepared the 24 comments on the document "*ISO/PWI 18980 - Tourism and related services – Camping tourism – Requirements for campsite facilities and*

				services" were considered and incorporated in the document. The working group, WG 15 recommended to ISO/TC 228 secretariat to request to ISO to establish a 'gender' expert group in order to support the Technical Committees in developing gender responsive standards.

*The Committee may kindly **NOTE.***

8.3 Projects under development ISO/TC 228 and its working groups:

S. No.	Project Title	Working Group
1.	ISO/DIS 14785 - Tourism and related services — Tourist information services — Requirements and recommendations regarding tourism reception services	WG 03 - Tourist Information and Reception Services
2.	Tourism and related services - Staff Training of Tourist Information Services-Case studies	WG 03 - Tourist Information and Reception Services
3.	Tourism and related services- Tourist information services - Guidelines for Mountain Tourism	WG 03 - Tourist Information and Reception Services
4.	ISO/DIS 11956 - Adventure tourism — Cyclotourism — Requirements and recommendations	WG 07 – Adventure Tourism
5.	ISO/DIS 18060 - Sustainable Tourism - Indicators for organizations in the tourism value chain - Requirements and guidance for use.	WG13 - Sustainable Tourism
6.	ISO/PWI 18980 - Tourism and Related Services – Camping Tourism – Campsite Services	WG15 - Accommodations
7.	ISO/DIS 25639-1 (Ed 2) - Exhibitions, shows, fairs, and conventions — Part 1: Vocabulary	WG – 20 Exhibitions and Events

*The committee may kindly **NOTE.***

ITEM 9   TERMS OF REFERENCES (ToR) FOR R&D ON NEW SUBJECTS

9.1   BIS has issued new guidelines for funding R&D projects undertaken for standardization work and attached as Annex - F (as separate document). As per the direction of DG, BIS, it is imperative to conduct an R&D study to develop Indian Standard so that an evidence-based standard can be developed. The following link may be used to access the current Projects seeking proposals from TC members or organizations in MoU with BIS: https://www.services.bis.gov.in/php/BIS_2.0/eBIS/research-projects-commissioned

9.2   The committee had previously approved following two R&D projects

a) Study on cruise tourism operations and service parameters to establish guidelines and requirements for cruise service providers.

b) Study of tourism destinations to establish framework & model guidelines for tourism destinations of different verticals which can be effectively practiced by Destination Management Organization.

The R&D proposal on *'Study on cruise tourism operations and service parameters to establish guidelines and requirements for cruise service providers'* has been approved and awarded to Dr. Sherry Abraham, Associate Professor, Department of Tourism Studies, School of Management, Pondicherry University.

The other R&D proposal on '*Study of tourism destinations to establish framework & model guidelines for tourism destinations of different verticals which can be effectively practiced by Destination Management Organization"* is currently under process of being hosting on BIS website.

*The committee may kindly **NOTE.***

ITEM 10   BIS ACTIVITIES ON SOCIAL MEDIA

BIS is now active on Social Media (Facebook and Twitter). The linkages have been provided on BIS website.

*The committee may kindly **NOTE.***

ITEM 11   DATE AND PLACE OF NEXT MEETING

The Committee decided to hold the next meeting in consultation with the Chairperson, SSD 02 as per the approved meeting calendar.

ITEM 12   ANY OTHER BUSINESS

SCOPE:

"Standardization in the area of Travel, Tourism, Hospitality and related services viz. diving services, health tourism, tourist information and reception services at tourist information offices, golf services, beaches, natural protected are as, adventure tourism, yacht harbours, coastal tourism, environmentally friendly accommodation establishment and rural tourism.

b) Coordination of work with ISO/TC 228 – ISO technical committee on Tourism and Related Services".

COMPOSITION:

S. No.	Organization/ In Personal Capacity)	Representative Name	Attendance in the last 3 meetings			Total
			16th	17th	18th	
1.	Dr. G. Sundaram, CONSUMER VOICE, Chennai *(Chairperson)*		P	P	P	3/3
2.	Adventure Tour Operator Association of India	Shri Ajeet Bajaj Shri Nirat Bhatt	P	P	P	3/3
3.	Association of Domestic Tour Operators of India	Shri Dalip Gupta, General Secretary (Principal Member) Shri P P Khanna, President (Alternate Member)	P	P	P	3/3
4.	Consumer Action & Network Society, Jaipur	Dr. Anant Sharma, (Principal Member) Shri Mukesh Vaishnav (Alternate Member)	A	P	P	2/3
5.	Responsible Tourism society of India New Delhi	Smt. Seema Bhatt (Principal Member) Smt. Anjuna Dhir (Alternate Member)	P	P	P	3/3

6.	Federation of Association of Indian Tourism & Hospitality (FAITH)	Shri Ashish Gupta	P	P	P	3/3
7.	Federation of Hotel & Restaurant Association of India (FHRAI), New Delhi	Shri. Jaison Chacko (Principal member) Shri Arun Kumar Singh (Alternate Member)	P	P	P	3/3
8.	Hotel Association Of India (HAI), New Delhi	Smt. Aradhna Lal	P	P	P	3/3
9.	Indian Mountaineering Federation	Brig K. Kumar, (AVSM (Retd.))	P	P	P	3/3
10.	Indian Tourist Transport Association	Shri Amrit Mann (Principal Member) Shri Bhupinder Singh Taneja (Alternate Member)	P	P	P	3/3
11.	Ministry of Tourism	Smt. Manisha Saxena, Director General (Principal Member) Shri Sanjay Singh Deputy Director General Quality and Standard Division (Alt Member)	P	P	A	2/3
12.	Pondicherry University, Department of Tourism Studies, School Of management	Dr. Sherry Abraham, Assistant Professor (Principal Member) Dr. Sibi. P. S, Associate Professor (Alternate Member)	P	P	P	3/3

| 13. | Travel Agents Association of India (TAAI) | Ms. Jyoti Mayal, President (Principal Member)

Shri Kulvinder Singh Kohli (Alternate Member) | P | P | P | 3/3 |
|---|---|---|---|---|---|---|
| 14. | Voice, New Delhi | Shri Ashim Sanyal, (Principal Member)

Prof Sri Ram Khanna (Alternate Member) | P | P | P | 3/3 |
| 15. | Department of Tourism, Govt. of Madhya Pradesh | Smt. Sonia Meena (Principal Member)

Shri Jaimon Mathew (Alternate Member)

Cdr. Rajendra Nigam (Alternate Member) | P | A | P | 2/3 |
| 16. | National Institute of Water Sports, Goa | Shri Sutheeshna Babu. S | P | P | P | 3/3 |
| 17. | Amity University, Noida | Prof.(Dr.) Balvinder Shukla (Principal Member)

Prof. (Dr). M. Sajnani (Alternate Member) | P | A | P | 2/3 |
18.	Consumer Confederation of India, Jaipur	Smt. Priti Pandya	P	P	P	3/3
19.	Indian Exhibition Industry Association	Ms. Nidhi Sharma	P	P	P	3/3
20.	National Council for Hotel Management & Catering Technology	Shri Satvir Singh	A	P	P	2/3
21.	Services Export Promotion Council, New Delhi (SEPC)	Shri Abhishek Sahdev, Deputy Director	P	P	A	2/3
22.	Tourism & Hospitality Skill Council, New Delhi	Shri Rajan Bahadur, Chief Executive Officer (Principal Member)

Dr. Sunita Badhwar, Head Standards (Alternate Member) | P | P | P | 3/3 |

23.	Kerala Adventure Tourism Promotion Society (KATPS)	Shri Binu Kuriakose, Chief Executive Officer	P	P	P	3/3
24.	Pacific Asia Travel Association India Chapter, New Delhi	Shri Sanjeet	P	P	P	3/3
25.	Atal Bihari Vajpayee Institute of Mountaineering & Allied Sports, Himachal Pradesh		*Nomination Awaited*			
26.	Sainik School Society, Arunachal Pradesh		*Nomination Awaited*			
27.	The National Institute of Mountaineering and Adventure Sports, Dirang, Arunachal Pradesh		*Nomination Awaited*			
28.	Nehru Institute of Mountaineering, Uttarkashi		*Nomination Awaited*			
29.	Himalayan Mountaineering Institute, Darjeeling		*Nomination Awaited*			
30.	Department of Tourism, Government of Kerala		*Nomination Awaited*			
31.	Department of Tourism, Government of Rajasthan		*Nomination Awaited*			
32.	Department of Tourism, Government of Gujarat		*Nomination Awaited*			
33.	Indian Himalayan Centre for Adventure and Ecotourism, Sikkim		*Nomination Awaited*			

ANNEX – B
(Clause 2.2)

Scope and Composition of Subcommittee on Adventure Tourism, SSD 2:1

SCOPE: "*Standardization in the field of Adventure Tourism (incl. dealing with standards on the subject by ISO/TC 228)"*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Adventure Tour Operators Association of India (ATOAI), New Delhi	Shri Ajeet Bajaj *(Convenor)* Shri Pradeep Murthy Shri Nirat Bhatt
2.	Department of Tourism, Govt. of Madhya Pradesh	Cdr Rajendra Nigam
3.	Kerala Adventure Tourism Promotion Society (KATPS), Kerala	Shri Binu Kuriakose
4.	Consumer Confederation of India., Jaipur	Ms. Priti Pandya
5.	Indian Mountaineering Foundation, New Delhi	Brig K. Kumar
6.	Ministry of Tourism, New Delhi	Smt. Manisha Saxena (Principal Member) Shri Sanjay Singh (Alternate member)
7.	Services Export Promotion Council, New Delhi	Shri Abhishek Sahdev
8.	In Personal Capacity	Shri Mrudul Mody
9.	In Personal Capacity	Brig. Ashok Abbey *(Consent not received)*

Scope and Composition of Subcommittee on Sustainable Tourism, SSD 2:2

SCOPE: *"Standardization in the field of Sustainable Tourism (including Home Stays and ISO /TC 228 standards related to sustainable tourism)".*

COMPOSITION:

S. No.	Organization Name	Name of the Representative
1.	Responsible Tourism Society of India, New Delhi	Dr. Anjuna Dhir (***Convenor***)
2.	Federation of Hotel & Restaurant Associations of India (FHRAI), New Delhi	Jaison Chacko Secretary General
3.	Consumer Confederation of India, Jaipur	Ms. Preeti Pandya
4.	Ministry of Tourism, New Delhi	Smt. Manisha Saxena (Principal Member) Shri Sanjay Singh (Alternate Member)
5.	Amity University, Noida	Prof (Dr) M. Sajnani
6.	Indian Exhibition Industry Association(IEIA), New Delhi	Ms. Nidhi Sharma (Principal member) Mr. Gaurav Juneja (Alternate member)
7.	Lemon Tree hotel, Gurugram	Smt. Aradhana Lal
8.	Qualstar, New Delhi	Smt. Shubha Bhaskar
9.	Service Export Promotion Council (SEPC), New Delhi	Shri Abhishek Sahdev
10.	World Travel and Tourism Council (WTTC), New Delhi	Shri Sumitro Kar
11.	Adventure Tour Operator Association of India (ATOAI), New Delhi	Shri Nirat Bhatt
12.	Travel Agents Association of India, Mumbai	Mr. Kulvinder Singh Kohli
13.	Outlook Responsible Tourism Initiative & others	Ms. Soity Banerjee, Consultant Editor
14.	IITTM, Goa	-
15.	Global Sustainable Tourism Council	-

SCOPE AND COMPOSITION OF SUBCOMMITTEE ON TRANSPORT SERVICES FOR TOURISTS SSD 2:3

SCOPE: "*Standardization in the field of Transport Services for Tourists".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Indian Tourist Transport Association, New Delhi	Shri Bhupinder Singh Taneja, *(Convener)*
2.	In Personal Capacity	Shri Aditya Loomba
3.	Bakshi Transport Services Pvt Ltd.	Shri Kanwarjeet Singh Sawhney *(Nomination Awaited)*

Scope and Composition of Subcommittee on Accommodation Services, SSD 2:4

SCOPE: *"Standardization in the Accommodation Services and dealing with standards pertaining to this sector developed by ISO /TC 228".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Radisson Hotels	Shri Sanjay Kaushik **(Convener)**
2.	Qualstar, New Delhi	Shri Madhusudan Chawla
3.	Confederation of Indian Industry, New Delhi	Ms. Swati Thakre
4.	Institute of Hotel Management (IHM), Pusa, New Delhi	Dr. Anshu Singh
5.	Ginger Hotels, Mumbai	Shri Manoj Krishnan Nair (Principal Member) Shri Niranjit Kirtania (Alternate Member)
6.	Makemytrip, Gurgaon	Shri Ravi Prakash (Principal Member) Shri Sameer Bajaj (Alternate Member)
7.	PATA India, New Delhi	Shri Sanjeet (Principal Member) Shri Runeep Sangha (Alternate Member)
8.	Hotel Association of India, NewDelhi	Shri Alam Khan (Principal Member) Shri Rajneesh Malhotra (Alternate Member)
9.	Consumer Action and Network Society, Jaipur	Dr. Anant Sharma (Principal Member) Shri Devendra Mohan Mathur (Alternate Member)

Scope and Composition of Subcommittee on Catering Services, SSD 2:5

SCOPE: *"Standardization in the field of Catering Services and dealing with standards pertaining to Hospitality developed by ISO /TC 228".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Institute of Hotel Management (IHM), Pusa, New Delhi	Shri Kamal Kant Pant (**Convener**)
2.	Institute of Hotel Management (IHM), Pusa, New Delhi	Ms. Mamta Bist
3.	The Federation of Hotel & Restaurant Associations of India (FHRAI), New Delhi	Shri Arun Kumar Singh (Principal member) Shri Nirav Gandhi (Alternate member)
4.	Fusion Foods and catering Services Private Limited, Chennai	Shri Sridhar krishnamurthi (Principal member) Shri Babu Varma (Alternate member)
5.	Jubilant Food Works Limited, Noida	Shri Amardeep Singh Ahluwal (Principal member) Shri Mukesh Mehta (Alternate member)
6.	TajSATS Air Catering Limited, Mumbai	Shri Shashi Ranjan Sinha (Principal member) Shri Arun Batra (Alternate member)
7.	Hotel Association of India, New Delhi	Shri Narender Singh (Principal member) Mr.Vivek Bahadur (Alternate member)
8.	Consumer Action and Network Society, Jaipur	Dr. Anant Sharma (Principal member) Dr. Dixita Papriwal (Alternate member)
9.	Anubab Hospitality, New Delhi	Chef Umesh Mattoo
10.	IRCTC	*Nomination Awaited*

Scope and Composition of Panel for MICE Sector, SSD 02/P1

SCOPE: "*Standardization in the MICE sector and dealing with standards pertaining to this sector developed by ISO /TC 228".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Indian Exhibition Industry Association (IEIA), New Delhi	Mr. Sooraj Dhawan, President, IEIA ***(Convenor)*** Mr. Sudeep Sarcar, Vice President, IEIA *(Alternate Member)*
2.	Services Export Promotion Council, New Delhi	Shri Abhishek Sahdev (Deputy Director)
3.	Ministry of Tourism , New Delhi	Smt. Manisha Saxena, Director General (Principal Member) Shri Sanjay Singh, Deputy Dirctor General (Alternate member)
4.	India Convention Promotion Bureau, New Delhi	Shri Amaresh Kumar Tiwari (Principal Member) Shri Chander Mansharamani, Hon. Secretary (Alternate member)
5.	Event and Entertainment Management Association	Mr. Deepak Pawar
6.	Incentive Conference & Event Management (ICE) *(New nomination received)*	Mr. Naveen Rizvi, Executive Director
7.	Indian, Exhibition, Conference and Events, Service Association (IESA)	-

Scope and Composition of Panel for Preparation of Strategy and Roadmap Document for Standardization in Tourism Sector, SSD 02/P-2

SCOPE: *"Preparation of Strategy and Roadmap document for Standardization in Tourism Sector".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Amity University, Noida	Prof.(Dr.) M. Sajnani (***Convenor***) Prof.(Dr.) Balwinder Shukla (Alternate member)
2.	Ministry of Tourism, New Delhi	Smt. Manisha Saxena (Principal Member) Shri Sanjay Singh (Alternate member)
3.	Indian Exhibition Industry Association (IEIA), New Delhi	Ms. Sonia Prashar (Principal Member) Ms. Nidhi Sharma (Alternate member)
4.	Services Export Promotion Council, New Delhi	Mr. Abhishek Sahdev (Deputy Director)

**Scope and Composition of Panel on Online accommodation booking platforms-
Information for the Customers, SSD 02:4/P1.**

SCOPE: *"Standardization in the online accommodation booking and dealing with standards
pertaining to this sector developed by ISO /TC 228".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	MakeMyTrip (India) Private Limited, Gurugram	Shri Sameer Bajaj *(Convenor)*
2.	Ginger Hotels, Mumbai	Mr. Manoj Krishnan Nair (Principal Member) Mr. Niranjit Kirtania (Alternate member)
3.	Consumer Action and Network Society, Jaipur	Dr. Anant Sharma
4.	Yatra.com	-
5.	Ease My Trip	-
6.	Booking.com	-

Scope and Composition of Panel on Diving Services, SSD 02:1/P1

SCOPE: *"To review the standards published and under development including examining ballots under ISO/TC 228/ WG 1 for recommending Indian comments for voting".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Col. Anand Swaroop	*Consent not received*
2.	The Indian Institute of Water Sports	-
3.	Brig. Dinesh Sharma, In Personal Capacity	-
4.	Shri Naresh Rawal, In Personal Capacity	-

Scope and Composition of Working group for Cruise Tourism, WG01

SCOPE: *"Standardization of service parameters for cruise service providers".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Amity University, Noida	Prof. (Dr.) Manohar Sajnani
2.	PATA India Chapter, New Delhi	Shri Sanjeet
3.	Department of Tourism Studies, School of Management, Pondicherry University	Dr. Sherry Abraham
4.	Shri Sanjay Basu, In Personal Capacity	-
5.	Shri Ashish Phookan, In Personal Capacity	-
6.	Shri Raj Singh, In Personal Capacity	-
7.	Smt Ratna Chadha, In Personal Capacity	-

Scope and Composition of Working group for Destination Management Organization, WG02

SCOPE: *"Standardization of different verticals which can be effectively practiced by Destination Management Organization".*

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Amity University, Noida	Prof. (Dr.) Manohar Sajnani,
2.	Responsible Tourism society of India, New Delhi	Dr. Anjuna Dhir

ANNEX – C
(Clause 4.1)

LIST OF PUBLISHED INDIAN STANDARDS UNDER SECTIONAL COMMITTEE, SSD 02

S. No.	IS/ISO No. & year	Title
1.	IS 16312: 2015 ISO 21103: 2014	Adventure Tourism - Information for Participants
2.	IS 16317: 2015 ISO 14785: 2014	Tourist Information Offices - Tourist Information and Reception Services - Requirements
3.	IS/ISO 21101: 2014 ISO 21101:2014	Adventure Tourism - Safety Management Systems - Requirements
4.	IS 16441 (Part 2): 2016 ISO 24802-2: 2014	Recreational Diving Services - Requirements for the Training of Scuba Instructors Part 2 Level 2
5.	IS 16442 (Part 1) : 2016 ISO 24801-1: 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 1 Level 1 - Supervised Diver
6.	IS 16442 (Part 2): 2016 ISO 24801-2 : 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 2 Level 2 - Autonomous Diver
7.	IS 16442 (Part 3): 2016 ISO 24801-3 : 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 3 Level 3 - Dive Leader
8.	IS 16441 (Part 1): 2017 ISO 24802- 1:2014	Recreational Diving Services - Requirements for the Training of Scuba Instructors Part 1 Level 1
9.	IS/ISO 13009: 2015 ISO 13009:2015	Tourism and Related Services - Requirements and Recommendations for Beach Operation
10.	IS/ISO 11107: 2009 ISO 11107: 2009	Recreational Diving Services - Requirements for Training Programmes on Enriched Air Nitrox (EAN) Diving
11.	IS/ISO 11121: 2017 ISO 11121: 2017	Recreational Diving Services - Requirements for Introductory Programmes to Scuba Diving
12.	IS/ISO/TS 13811: 2015 ISO/TS 13811: 2015	Tourism and Related Services - Guidelines on Developing Environmental Specifications for Accommodation Establishments
13.	IS/ISO 13289: 2011	Recreational Diving Services - Requirements for the Conduct of Snorkelling Excursions
14.	IS/ISO 17679: 2016	Tourism and Related Services - Wellness Spa - Service Requirements
15.	IS/ISO 18065: 2015	Tourism and Related Services - Tourist Services for Public Use Provided by Natural Protected Areas Authorities - Requirements
16.	IS/ISO 13293: 2012	Recreational diving services- Requirements for Gas Blender Training Programmes
17.	IS/ISO 20611: 2018	Adventure Tourism - Good Practices for sustainability - Requirements and recommendations

18.	IS/ISO 2248: 2020	Tourism and related services - Hotels - Service requirements
19.	IS/ISO 21417: 2019	Recreational diving services-Requirements for training on environmental awareness for recreational divers
20.	IS 16316: 2022	Adventure tourism Leaders Personnel competence
21.	IS/ISO 21416: 2019	Recreational diving services - Requirements and guidance on environmentally sustainable practices in recreational diving
22.	IS/ISO 24803: 2017	Recreational diving services - Requirements for recreational diving providers
23.	IS 17942: 2022	Tourism and related services - Medical tourism - Service requirements (ISO 22525 : 2020, MOD)
24.	IS 18119: 2023 ISO 21621:2021	Tourism and related services - Traditional restaurants - Visual aspects, decoration and services
25.	IS 18120: 2023 ISO 21902:2021	Tourism and related services - Accessible tourism for all - Requirements and recommendations
26.	IS/ISO 21401: 2018	Tourism and related services - Sustainability management system for accommodation establishments - Requirements
27.	IS 18230: 2023	Tourism services Hotels and other types of tourism accommodation Vocabulary
28.	IS 18382: 2023 ISO 21620:2021	Tourism and Related Services - Heritage Hotels - Equipment and Service Requirements
29.	IS 18373: 2023 ISO 23405:2022	Tourism and related services – Sustainable tourism - Principles, vocabulary and model
30.	IS/ISO 3163:2022	Adventure Tourism Vocabulary

Inputs Received from Shri Naveen Rizvi on the document "Organization of Exhibitions - Recommendations and Requirements"

 a) **Operational Excellence:**

Technology Integration:

- To the extent possible, promote the use of advanced technologies such as AI for visitor analytics, VR/AR for virtual tours, and IoT for real-time monitoring of the venue.

b) **Data Privacy and Security:**

Data Protection Policies:

- Develop robust data protection policies in compliance with national and international standards, ensuring the privacy and security of all collected data.

- Implement secure data storage and handling practices.