

TC 228 PLENARY MEETING COMMITTEE MANAGER REPORT

Marseille (France)
7 June 2024



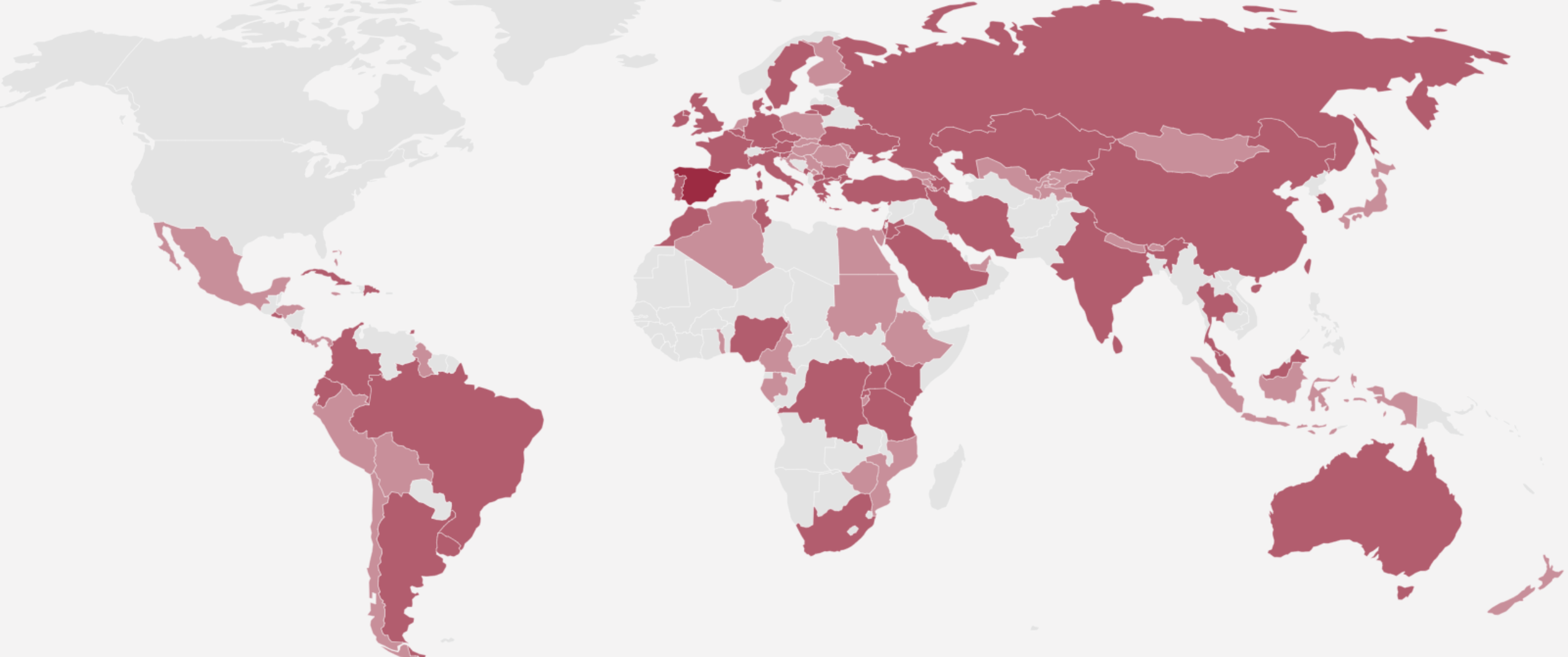
UNE Normalización
Española



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COMPOSITION

58 Participant members & 47 Observing members

Chair reappointed by ISO/TMB until end 2026

LIAISON ORGANISATIONS (A&B)

Acronym	Title
AIPC	International Association of Convention Centres
ANEC	The European consumer voice in standardisation
EC - European Commission	European Commission
ECTAA	The European Travel Agents' and Tour Operators' Associations
EFCO&HPA	European Federation of Campingsite Organisations and Holiday Park Associations
EU Travel Tech	EU Travel Tech Organization
GSTC	Global Sustainable Tourism Council
HOTREC	Hotels, Restaurants & Cafés in Europe
IAAPA	International Association of Amusement Parks and Attractions
IATA	International Air Transport Association
IH&RA	International Hotel & Restaurant Association
SBS - Small Business Standards	Small Business Standards
UFI	The Global Association of the Exhibition Industry
UNEP	United Nations Environment Programme
UNWTO	World Tourism Organization
WFTGA	World Federation of Tourist Guides Associations
WTCE	World Tourism Cities Federation



LIAISON ORGANISATIONS (C)

Acronym	Title
AAUS	American Academy of Underwater Sciences
ACCT	Association for Challenge Course Technology
AQUATIL	aquatil gGmbH
ATTA	Adventure Travel Trade Association
CMAS	World Confederation of Underwater Activities
DAN	Divers Alert Network
EBA -	The European Boating Association
EDPA	The Experiential Designers and Producers Association
EUF	European Underwater Federation
IAEE	International Association of Exhibitions & Events
IAPCO	International Association of Professional Congress Organisers
ICOMIA	International Council of Marine Industry Associations
IFES	International Association of Exhibition and Event Services
REEF World Foundation	REEF World Foundation
RTC	Rebreather Training Council
WRSTC	World Recreational Scuba Training Council



COMMITTEES IN LIAISON

Reference	Title
ISO/TC 83	Sports and other recreational facilities and equipment
ISO/TC 145/SC 1	Public information symbols, signs and guidance system
ISO/PC 250	Sustainability in event management
ISO/TC 262	Risk management
ISO/TC 268	Sustainable cities and communities
ISO/TC 289	Brand evaluation
ISO/TC 292	Security and resilience
ISO/TC 312	Excellence in service
ISO/TC 321	Transaction assurance in E-commerce
ISO/TC 324	Sharing economy
ISO/PC 335	Guidelines for organizations to increase consumer understanding of online terms and conditions

- PC 250 Sustainability in Event management: ISO 20121:2024 *Event sustainability management systems – Requirements with guidance for use*
- TC 37 Language and Terminology: *Guideline for Tourism Communication Support* proposed by JISC.
- TC 262 Risk Management: ISO 31030:2021 *Travel risk management – Guidance for organizations* and ISO/FDIS 31031 *Managing risk for youth and school trips*
- TC 268 Sustainable communities: ISO/PWI 37117 *Sustainable cities and communities – Requirements and guidance for sustainable goods and services related to harbour cities*
- ISO/PRF 37125 *Sustainable cities and communities – Environmental, social, and governance (ESG) indicators for cities*

SOME PROJECTS OF INTEREST TO TC 228





POTENTIAL NEW LIAISONS?

ISO/PC 343

MANAGEMENT OF THE
SUSTAINABLE DEVELOPMENT
GOALS

Secretariat: DS

Workprogram

Scope: Standardization
to support the UN
Sustainable
Development Goals

ISO/WD 53001.2
Management Systems for UN
Sustainable development goals -
Requirements

Of interest to WG 13?

ISO/PAS 53002
Guidelines for contributing to the
United Nations Sustainable
Development Goals



POTENTIAL NEW LIAISONS?

ISO/PC 349

CULTURAL HERITAGE CONSERVATION

Secretariat: SAC

Scope: Standardization in the field of terminology, technologies, materials and equipment for monitoring, evaluation, preservation and restoration of cultural heritage.

Exclude: ISO/TC 36 Cinematography, ISO/TC 42 Photography, ISO/TC 46 Information and documentation

Note: Limited to tangible cultural heritage. If an overlap or the potential for overlap with other TC/SC is identified, coordination with related TC/SC should be sought by contacting or working with working groups.

MEETINGS





WG 1
DIVING
SERVICES

Austria



WG 3
TOURIST
INFORMATION
SERVICES

China



WG 7
ADVENTURE
TOURISM

Brazil



WG 8
YACHT
HARBOURS

France



WG 13
SUSTAINABLE
TOURISM

Brazil

WG 15
ACCOMMODATION

Germany

WG 16
RESTAURANTS

Iran

WG 19
ONLINE TRAVEL
AGENCIES (OTA)

China



WG 20 EXHIBITION & EVENTS

China

UNE

WG 21 SEMANTICS APPLIED TO TOURISM

Spain

WORKING GROUPS DISBANDED



WG 2
Health tourism
services



WG 4
Golf services



WG 5
Beaches



WG 6
Natural
Protected Areas



WG 9
Industrial
tourism



WG 10
Environmentally
Friendly
Accommodation



WG 11
Bareboat
charters



WG 12
Voluntary
Tourism



WG 14
Accessible tourism



WG 17
Tourist Visits



WG 18
Covid Measures

57 STANDARDS

11 since the last
meeting

11 PROJECTS

+ 3 preliminary work
items



7 NEW DIVING STANDARDS



- ISO 8804-1:2024 Requirements for the training of scientific divers – Part 1: Scientific divers
- ISO 8804-2:2024 Requirements for the training of scientific divers – Part 2: Advanced scientific divers
- ISO 8804-3:2024 Requirements for the training of scientific divers – Part 3: Scientific diving project leader
- ISO/PAS 20708:2023 Recreational diving services – Requirements for artificial open water sites
- ISO 24806:2023 Recreational diving services – Requirements for rebreather diver training – Decompression diving to 60 m
- ISO 24807:2023 Recreational diving services – Requirements for rebreather diver training – Decompression diving to 100 m
- ISO 24808:2024 Recreational diving services – Requirements for rebreather instructor training¹⁶

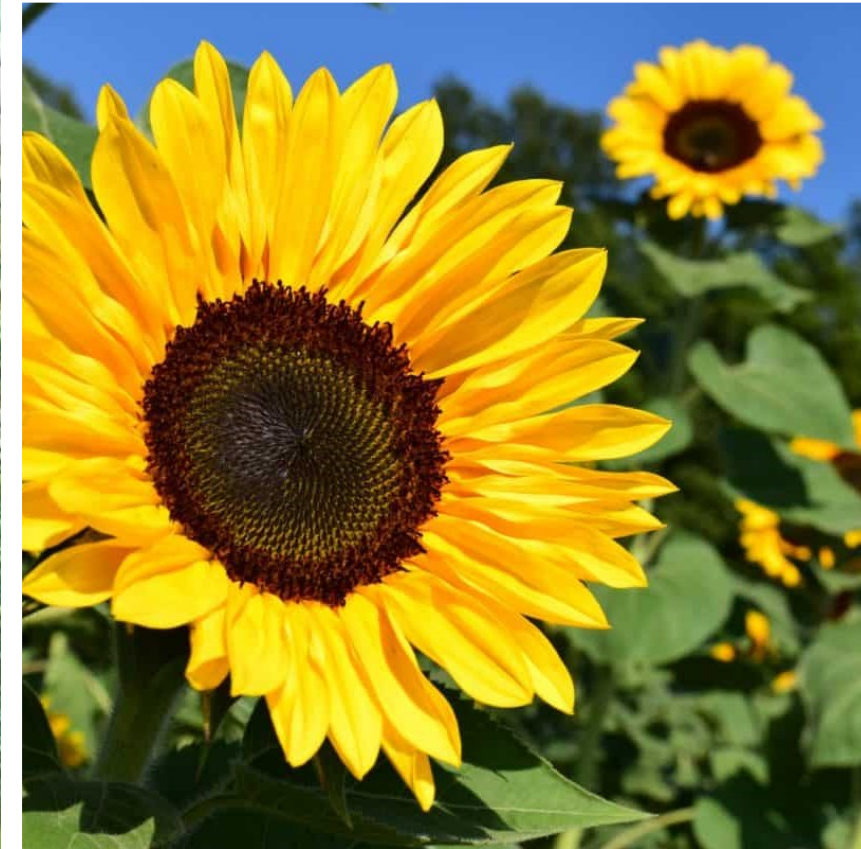
2 NEW STANDARDS YACHT HARBOURS

- ISO 5103:2023 Tourism and related services – Dry stack boat storage – Minimum requirements for operations and service provision
- ISO 18725:2024 Tourism and related services – Yacht harbours and dry stacks – Requirements for clean harbours and active biodiversity harbours



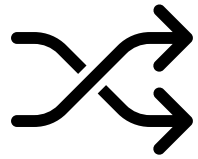
2 AMENDMENTS OF MANAGEMENT SYSTEM STANDARDS

- ISO 21101:2014/Amd 1:2024
Adventure tourism – Safety
management systems –
Requirements – Amendment
1: Climate action changes
- ISO 21401:2018/Amd 1:2024
Tourism and related services
– Sustainability management
system for accommodation
establishments –
Requirements – Amendment
1: Climate action changes



RESOLUTIONS BY CORRESPONDENCE

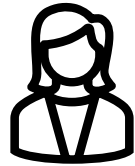
SINCE LAST MEETING



CHANGE OF WG 20 TITLE

To Exhibition and
Events

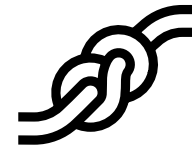
DRC 247



NEW PROJECT LEADER

Ms Paula Alves
becomes PL for
ISO 14785

DRC 248



NEW LIAISON ORGANIZATION

ACCT Association
for Challenge
Course Technology
in WG 7

DRC 249



CO- CONVENOR of JWG4

Mr. Jack Yao
approved as Co-
Convenor for JWG4
Brand Evaluation
Tourism Cities

DRC 250

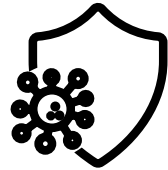
RESOLUTIONS BY CORRESPONDENCE

SINCE LAST MEETING



NEW CONVENOR COMMUNICATION

Mr Jack Yao
approved as
Convenor of TC
228/AG1
Communication
DRC 251



PAS PROPOSAL

ISO/PAS
Contingency plan for
infection prevention
and control (IPC) in
exhibition industry
DRC 252



RE-APPOINTMENT WG 1 CONVENOR

Mr. Martin Denison
is reappointed
Convenor of WG 1
Diving Services
DRC 253



DISBANDMENT OF WG 11

WG 11 Bareboat
Charters is
disbanded as no
convenor
DRC 254



NEXT BALLOTS

SYSTEMATIC REVIEW (2024-09-02)

- **ISO 21103:2014 (vers 2)** Adventure tourism — Information for participants
- **ISO/PAS 5643:2021** Tourism and related services — Requirements and guidelines to reduce the spread of Covid-19 in the tourism industry
- **ISO 24801:2014 (Ed 2, vers 2)** Recreational diving services — Requirements for the training of recreational scuba divers
 - Part 1: Level 1 — Supervised diver
 - Part 2: Level 2 — Autonomous diver
 - Part 3: Level 3 — Dive leader
- **ISO 24802:2014 (Ed 2, vers 2)** Recreational diving services — Requirements for the training of scuba instructors —
 - Part 1: Level 1
 - Part 2: Level 2



NEXT BALLOTS

SYSTEMATIC REVIEW QUESTIONS

1. **Recommended action** (Withdraw *, Revise/Amend *, Confirm, Abstain due to lack of consensus or national expert input)
2. Has this International Standard **been adopted** or is it intended to be adopted in the future as a national standard or other publication? Yes *, No *
3. Is the national publication **identical** to the International Standard or was it modified? Identical, Modified *
4. If this International Standard has not been nationally adopted, is it **applied or used** in your country without national adoption or are products/processes/services used in your country based on this standard? Yes *, No
5. Is this International Standard, or its national adoption, **referenced in regulations** in your country? Yes *, No
6. If the committee decides to revise or amend, do you **propose an expert and/or project leader** for the development of that project? Yes (name(s) and proposed role(s): expert or project leader) *, No²

ISO/IEC GENDER RESPONSIVE STANDARDS GUIDANCE

to ensure that international standards provide equal benefit to all different genders,

and for technical committees to determine the extent of potential gender implications in the standards they produce

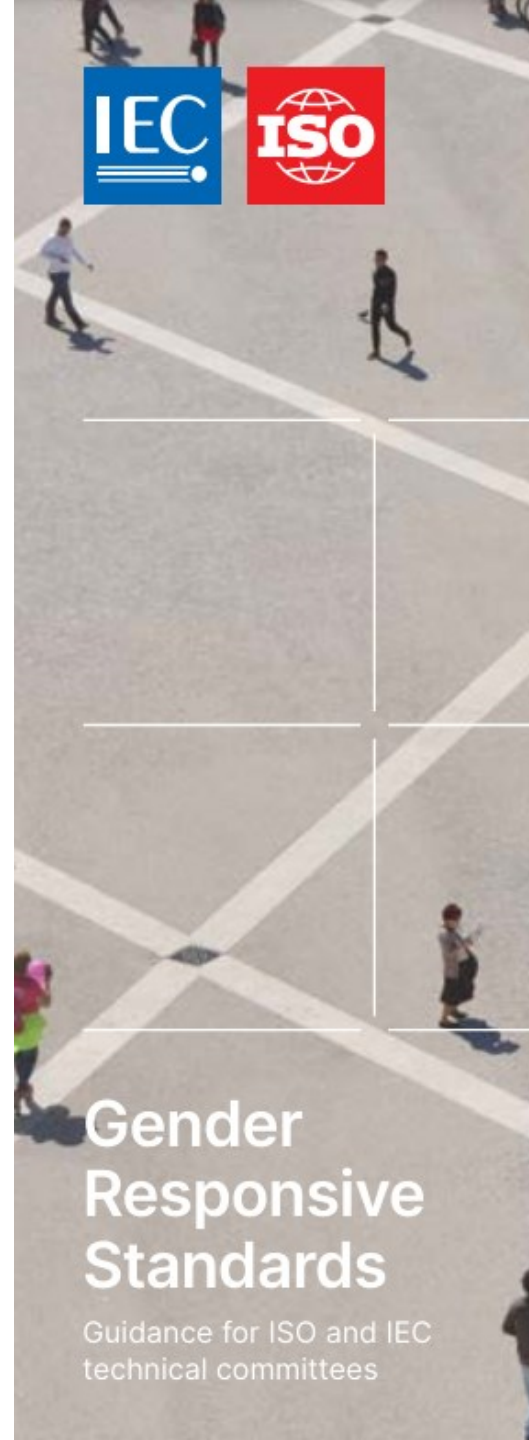
Compulsory assessment at FDIS stage

ISO/IEC GRS GUIDANCE: [LINK](#)

TRAINING: [LINK](#)



ISO 53800:2024 – Guidelines for the promotion and implementation of gender equality and women’s empowerment



ISO GENDER Action Plan

2024 - 2025



Outcome 1: Data collection and analysis

- Collect, analyse, monitor, and communicate on data of gender representation for governance positions and technical experts (as part of the ISO Strategy measurement framework), and at ISO/CS



Outcome 2: Balanced representation and participation

- Barriers to women’s participation in technical work are alleviated



Outcome 3: ISO deliberables are gender responsive

- Gender mainstreaming in standards development is improved



Outcome 4: Contribution of ISO/CS towards supporting gender within the ISO system

- Support ISO/CS activities towards diversity and inclusion, including within the workplace
- Promote ISO’s gender activities through events and strategic partnerships



Outcome 5: Support to ISO members on gender equality

- Assess members needs on gender equality
- Implement capacity building support
- Ideas and best practices between ISO members are exchanged

ONLINE STANDARDS DEVELOPMENT (OSD) PLATFORM

The Online Standards Development provides the technical community with a unique and harmonized platform for developing standards online, collaboratively, from the preliminary stage through to publication.

[LINK](#) to OSD guidance material

DEMO session SOON!





THANK YOU!

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