BUREAU OF INDIAN STANDARDS

Program of Work

SSD 2: Travel, Tourism and Hospitality Services

Scope: 1) Standardization in the area of Travel, Tourism, Hospitality and related services viz. diving

services, health tourism, tourist information and reception services at tourist information offices, golf services, beaches, natural protected areas, adventure tourism, yacht harbours, coastal tourism, environmentally friendly accommodation establishment and rural tourism. 2)

Coordination of work with ISO/TC 228 – ISO technical committee on Tourism and Related

Services

Liaison: ISO TC-228 (P): Tourism and related services ISO TC-228 (P): Diving services ISO

TC-228 (P): Sustainable tourism ISO TC-228 (P): Accommodation ISO

TC-228 (P): Adventure tourism ISO TC-228 (P): Tourist information and reception

services **ISO TC-228** (P): Exhibitions and events

Published Standards

S.No	IS No.	TITLE	Reaffirm M-Y	No. of Amds	Eqv.
1	IS/ISO 11107 : 2009	Recreational Diving Services -		-	Identical under single
	ISO 11107 : 2009	Requirements for Training			numbering
	ISO 11107	Programmes on Enriched Air			
		Nitrox (EAN) Diving			
2	IS/ISO 11121 : 2017	Recreational Diving Services -		-	Identical under single
	ISO 11121 : 2017	Requirements for Introductory			numbering
	ISO 11121:2017	Programmes to Scuba Diving			
3	IS/ISO 13009 : 2015	Tourism and Related Services -		-	Identical under dual
	ISO 13009 : 2015	Requirements and			numbering
	1SO 13009:2015	Recommendations for Beach			
		Operation			
4	IS/ISO 13289 : 2011	Recreational Diving Services -		-	Identical under single
	ISO 13289 : 2011	Requirements for the Conduct of			numbering
	ISO 13289:2011	Snorkelling Excursions			
5	IS/ISO 13293 : 2012	Recreational diving services-		-	Identical under single
	ISO 13293 : 2012	Requirements for Gas Blender			numbering
	ISO 13293 : 2012	Training Programmes			
6	IS/ISO/TS 13811 :	Tourism and Related Services -		-	Identical under single
	2015	Guidelines on Developing			numbering
	ISO/TS 13811:	Environmental Specifications for			
	2015	Accommodation Establishments			
	ISO 13811 : 2015				
7	IS 16312 : 2015	Adventure Tourism - Information	November, 2020	-	Identical under dual
	ISO 21103 : 2014	for Participants			numbering
	Reviewed In: 2020				
	ISO 21103 : 2014				
8	IS 16316 : 2022	Adventure tourism Leaders		-	Identical under single
	ISO 21102	Personnel competence			numbering
	ISO 21102				

St 16317 : 2015 Tourist Information Offices - ISO 1485 : 2014 Tourist Information and Reception Services - Requirements Store						1
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IS/ISO 18065 : 2015 Tourism and Related Services - Tourist Services for Public Use Provided by Natural Protected Areas Authorities - Requirements		ISO 22525				Equivalent
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IS 18119 : 2023 Tourism and related services - Traditional restaurants - Visual aspects, decoration and services IS 18120 : 2023 IS 18120 : 2023 Tourism and related services - Accessible tourism for all - Requirements and recommendations Tourism services Hotels and other types of tourism accommodation Vocabulary Tourism and related services - Identical under dual numbering IS 18230 : 2023 Tourism services Hotels and other types of tourism accommodation Vocabulary Tourism and related services - Sustainable tourism - Principles, ISO 23405 Sustainable tourism - Principles, vocabulary and model IS 18382 : 2023 Tourism and related services - Services - Heritage ISO 21620:2021 HOTELS - EQUIPMENT AND SERVICE REQUIREMENTS Identical under single Identical u		ISO 18065	•			
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	Reviewed In: 2020	Requirements			
	21101:2014				
25	IS/ISO 21401 : 2018	Tourism and related services -		-	Identical under single
	ISO 21401:2018	Sustainability management system			numbering
	ISO 21401:2018	for accommodation establishments			
		- Requirements			
26	IS/ISO 21416 : 2019	Recreational diving services -		-	Identical under single
	21416	Requirements and guidance on			numbering
	21416	environmentally sustainable			
		practices in recreational diving			
27	IS/ISO 21417 : 2019	Recreational diving services-		-	Identical under single
	ISO 21417	Requirements for training on			numbering
	ISO 21417	environmental awareness for			
		recreational divers			
28	IS/ISO 22483 : 2020	Tourism and related services -		-	Identical under single
	ISO 22483	Hotels - Service requirements			numbering
	ISO 22483	-			
29	IS/ISO 24803 : 2017	Recreational diving services -		-	Identical under single
	ISO 24803	Requirements for recreational			numbering
	ISO 24803	diving providers			
30	IS/ISO 3163 : 2022	Adventure Tourism Vocabulary		-	Identical under single
	ISO/3163:2022				numbering
	ISO/3163:2022				

Standards under Development

	Projects Approved				
SI. No.	SI. No. Doc No. Title				
	No Records Found				

		Preliminary Draft Standards
SI. No.	Doc No.	Title
1	SSD 2 (26074)	Organization of Exhibitions - Recommendations and Requirements

	Drafts Standards in WC Stage			
SI. No.	Doc No.	Title		
1	SSD 2 (26743) Revision of:	Tourism and Related Services Tourist Information Services Requirements and Recommendations		
	IS 16317:2015			

	Draft Standards Completed WC Stage				
SI. No.	SI. No. Doc No. Title				
No Records Found					

	Finalized Draft Indian Standard				
SI. No.	SI. No. Doc No. Title				
	No Records Found				

Finalized Draft Indian Standards under Print

SI. No.	Doc No.	Title		
	No Records Found			

Total Published Standards:29 Total Standards Under development:2

Aspect Wise Report

Product: 0

Code of Practices: 0

Methods of Test: 0

Terminology: 2

Dimensions: 0

System Standard: 1

Safety Standard: 0

Others: 0

Service Specification: 27

 $Process\ Specification: 0$

Unclassified: 0

Annexure-I :List of Indian Standards Withdrawn/Superseded

SI. No.	IS No. & Year	Title		
	No Records Found			

Annexure-II : List of Indian Product Standards

SI. No.	IS No. & Year	Title	
	No Records Found		